

Liverpool City Community Fire Station

Community Risk Management Plan 2024-25



Operational Preparedness

Liverpool City will:

Focus Site Specific Risk Information (SSRI) activities around key high risk sites in the City Centre. Ensuring data is relevant to firefighter safety and providing the best response possible to incidents in and around the City.

Train against new and emerging risks in the City Centre such as new high rise properties, transport networks and retail sites. Working with planning department to create and update Operational Response Plans relating to City Centre risks.

Continue to improve crew knowledge and our response to heritage sites through pre planning and training working with protection teams and partners.

Attend core skills and risk critical training at the TDA and through local training on station.

Communicate with planning department around key events in the City Centre and provide feedback to PEB1 notifications post event.

Maintain high standards of appliance care including regular cleaning, equipment testing & fault reporting.

Undertake all assigned hydrant walks to ensure operational readiness, report faults in a timely fashion & familiarise crews with all available open water supplies to key risks in the City Centre.

Operational Response

Liverpool City will:

Arrange and carry out off site training exercises in line with key risks in the City Centre. Station exercises will promote operational learning and a focus on incident command, command support and firefighter safety in line with Standard Operating Procedures (SOP's).

Undertake & complete all Safe Person Assessments & theoretical training as designated by the monthly planner.

Promote a positive Health and Safety culture and contribute to the service procedures in line with reducing the effects on contaminants on firefighters.

Provide an effective & efficient service in relation to service Local Performance Indicator's to response standards.

Continue to enhance our knowledge and understanding of command support specialism and the staffing of the Incident Command Unit at protracted incidents and training exercises.

Improve the skillset and knowledge of the new CPL45 across the service and identify & train at off site venues.

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises through Operational Assurance Department.

Prevention and Protection

Liverpool City will:

Target Prevention activities in line with incident led data from PIPs to reach the most vulnerable in our community.

Work with district prevention teams to promote water safety messages around the docks and River Mersey during key times.

Carry out Prevention talks to local schools and universities. Focussing on building partnerships with higher education partners to deliver safety messages in line with the NFCC campaign calendar.

Support local or seasonal campaigns such as Winter Warm, High Rise & Older Person's day. Respond to & protect those affected by hate crime through support, advice & equipment.

Identify and advise those considered the most vulnerable in the community (over 65's, areas of deprivation) around home safety through the undertaking of HFSCs.

Identify through the use of PIPs a targeted approach to reporting and preventing anti-social behaviour fires in known areas and key dates through the calendar year.

Work with district Protection teams based at Liverpool City to carry out joint visits and support local protection officers through CFRMIS during SOFSA visits.

People

Liverpool City will:

Support our staff in their development at every level; from apprentice firefighters to development gateway roles or developing new skills and qualifications.

Embrace & embed Equality, Diversity & Inclusion at the centre of our work. Attend webinars & events to promote & learn about diversity. Support staff networks & local events, eg. Liverpool Pride.

Build positive culture within station, promoting awareness and understanding of the Leadership Message and NFCC Code of Ethics.

Host a Station Community Events, and feed into Liverpool "Have a Go Day" to support positive recruitment action, whilst developing understanding of diverse communities.

Conduct appraisals in a positive & engaging manner to ensure key deliverable & staff development is maximised along with engagement.

Know our community; understand the diversity & how this is affected by risk, vulnerability & demand. Utilise this information to undertake intervention that help our communities thrive.

Promote a healthy lifestyle amongst personnel, including encouraging fitness & mental health & well-being activities. Direct staff to support services available.



Our Vision:

To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose:

Here to Serve. Here to Protect. Here to keep you safe.

Our Aims:

To Protect, Prevent, Prepare and Respond

| OUTCOMES are the impact our actions have on the community such as reducing incidents. | | | OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve. | |
|---|-------------------------------|----------------------------|---|-----------------------|
| | Estimated Performance 2023/24 | Estimated Targets 2024/25* | | Annual Target 2024/25 |
| All Fires | 254 | | Site Specific Risk Information (SSRIs) | 137 |
| All Primary Fires | 72 | | Home Fire Safety Checks | 1018 |
| Accidental Dwelling Fires (ADFs) | 24 | | HFSC's delivered to over 65's (60% of HFSC target) | 611 |
| Deliberate Vehicle Fires | 8 | | Hydrant Surveys | 71 |
| All Secondary Fires | 182 | | Waste & Fly Tipping | 48 |
| Anti-Social Behaviour Fires (ASBs) | 71 | | Prevention talks | 12 |
| AFA's in Non Domestic Premises | 20 | | Simple Operational Fire Safety Assessments | 125 |
| % ADF No Smoke Alarm | 100% | | Off Station Exercising | 2 |
| Alert to Mobile | 96.1% | 95% | Community Events | 2 |

The targets are based on 5 years performance data.
*Targets for 24/25 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities